

**WCC CORPORATE PLAN:**  
SHAPING WORCESTERSHIRE'S FUTURE  
(2017 – 2022)

**WCC CHILDREN, FAMILIES & COMMUNITY SERVICES**  
IMPROVEMENT PRIORITIES  
(2016 – 2017)

**WORCESTERSHIRE SAFEGUARDING CHILDREN BOARD:**  
BUSINESS PLAN  
(2015 – 2018)

**HEALTH AND WELL-BEING BOARD:**  
JOINT HEALTH AND WELL-BEING STRATEGY  
(2016 – 2021)

Successful implementation of 'Children's Social Care Service Improvement Plan' contributes to delivery of above strategies and plans

**OUTCOME 1**  
**Be the 'employer of choice'** - ensure we have the right capacity, capability, and corporate environment for our workforce

**OUTCOME 2**  
Have up to date policy, procedures, tools for assessment and standards for social workers to **achieve high-quality practice**

**OUTCOME 3A**  
Have a sound **Safeguarding Quality Assurance service** to support and challenge the LA on the quality of its care and child protection planning

**OUTCOME 3B**  
Have effective **Quality Assurance and Audit processes** in place to be a continuous learning organisation

**OUTCOME 3C**  
Have fit for purpose **management information and performance data** to enable managers to effectively manage individuals, teams and areas of business

**OUTCOME 4**  
Have in place a **range of customer feedback opportunities** for our children and families and learn from these

**OUTCOME 5**  
Establish understanding and consistency in **application of WSCB agreed thresholds** – ensuring children get the right service at the right time to promote their welfare and protection; and that there is high quality **information sharing and joint decision-making on risk**

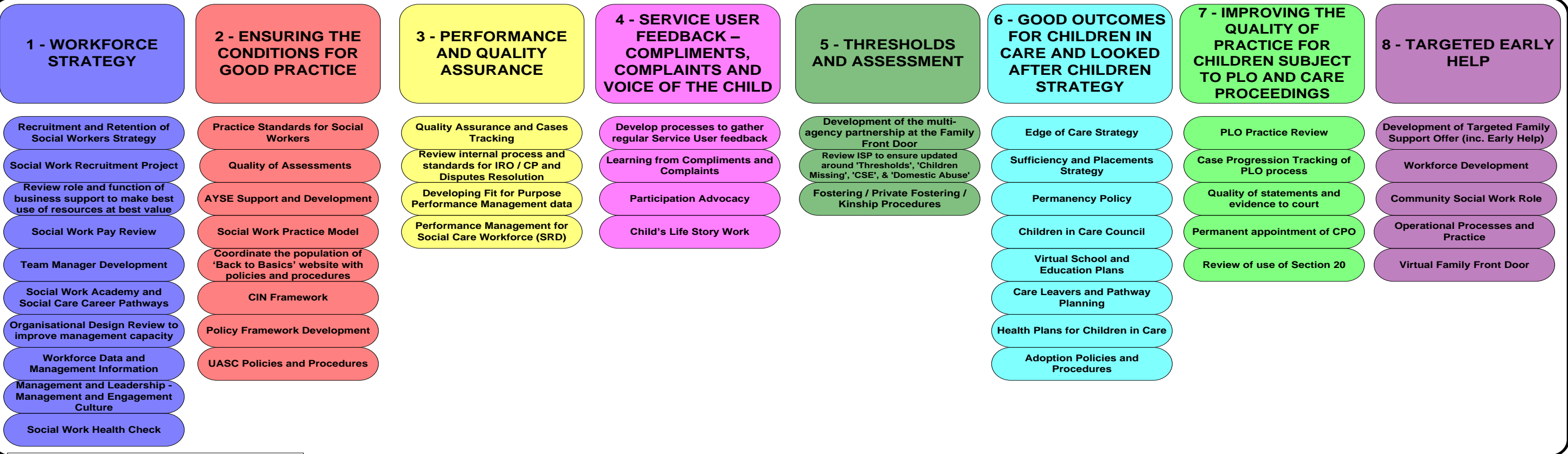
**OUTCOME 6**  
Provide to children in care, **high-quality care plans and placements**, timely permanency planning and preparation for adulthood / independence

**OUTCOME 7**  
Children subject to care proceedings receive a **quality timely service** to ensure they achieve permanency without delay

**OUTCOME 8**  
Children and families have **timely access to good quality targeted Early Help** that prevents the need for more specialist intervention and/or supports sustainable outcomes

**OVERARCHING OUTCOMES**  
Ensure our interventions **achieve improved outcomes for children, educationally, emotionally and socially** – making their lives better  
Ensure we have **high quality plans in place for all children with regular review** to prevent drift and delay  
Ensure staff at all levels work with a sound understanding of their responsibilities and accountabilities in the **management of finances – best value**

**OUTCOMES**



**WORKSTREAMS AND PROJECTS**